

At the Chantry Centre we are committed to providing a safe and friendly environment for all members of the community. We ask all visitors to follow our Code of Conduct:

- We expect all visitors to **behave in an appropriate manner**. Please speak and act respectfully to our members of staff, volunteers and other visitors.
- Our **volunteers are here to help**; remember they are not trained to provide specialist advice.
- Use of inappropriate language is not acceptable.
- Please treat staff and other visitors with respect regardless of ethnicity, religion, sexual orientation, age, financial situation, gender or ability.
- Children must be accompanied at all times by a responsible adult. For supervised activity sessions the activity co-ordinator shall be the responsible adult.
- Inappropriate use of our WIFI and/or digital equipment is not allowed.
- Neither **Smoking or Vaping** are permitted in the building or immediately outside.
- We will not accept any drugs being brought into the building. We will ask you to leave if we believe you to be under the influence of either drugs or alcohol.
- Please familiarise yourself with the fire evacuation plan for the building.

Visitors who do not respect the Code of Conduct will, in the first instance, be given a warning. Continued breaches of the Code of Conduct may result with the individual being asked to leave the Chantry Centre.

If you have any issues or concerns please speak to the Chair of the Chantry Centre.